

# The Catholic Charities Dictionary

### mer • cy

(mûr'sē) n.,

1. compassionate or kindly forbearance shown toward another; compassion, pity, benevolence 2. a disposition to be kind and forgiving 3. the discretionary power to judge or pardon someone 4. an act of kindness, compassion, or favor 5. something that gives evidence of divine favor; blessing 6. compassionate treatment of those in distress; relief





**faith** (fāth) *n*., **1.** belief and trust in God **2.** belief in the doctrines or teachings of a religion **3.** firm belief that does not rest on proof or material evidence **4.** the obligation of loyalty or fidelity to a person or a promise **5.** something that is believed, especially with strong conviction



f I were to select just one word that lays at the heart of our work at Catholic Charities, I would choose faith.

You see, there are many praiseworthy nonprofits and government agencies on Long Island that do wonderful work for the needy among us. We at Catholic Charities can give witness to how dedicated and efficient they are because as one of the largest human service agencies in the region, we partner with many of them in serving our most vulnerable neighbors. And while we certainly prize these relationships, they also serve as a vivid reminder as to Who it is that sets us apart and Who it is that drives our mission.

#### The answer is, Christ.

Make no mistake about it, our Catholic faith does far more than confer upon us a name. It sits squarely at the center of everything we do and motivates and informs our every decision. Merely providing services, however diligently or expertly they are performed, is not the unique goal of Catholic Charities. Instead, our aim is to imprint love upon each of our millions of interactions with thousands of people.

In his encyclical, *God is Love*, Pope Benedict maintains that "charity" is key to defining who we, as Catholics, really are. But he elaborates, "...human beings always need something more than technically proper care. They need humanity. They need heartfelt concern. Practical activity will always be insufficient, unless it visibly expresses a love for man, a love nourished by an encounter with Christ."

A love nourished by an encounter with Christ! In other words: faith. We love our neighbors because we love Christ and He asks us to look for Him in everyone we meet, especially those who suffer. And when we strive to make Him present in each and every act of service, we do more than care for the body, we care for the soul. Indeed, scripture reminds us of the symbiotic relationship between faith and good works: "Do you see that faith was working together with his works, and by works faith was made perfect?" (James 2:22)

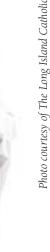
How wonderful a thought! Our ministry not only serves our neighbors but enhances and magnifies our own faith as well! To be sure, Jesus told us more than 2,000 years ago what scientific studies corroborate today: that those who embrace faith and charity live happier, more meaningful lives.

In that light, I invite you to join our efforts and experience the grace that faith and good works bring.

I remain faithfully yours in Christ,



Most Reverend
William Murphy,
Bishop of
Rockville Centre





**love** (luv) *n.*, *v.*, **1.** the benevolent affection and mercy of God for His creatures **2.** a profoundly tender, passionate attachment, affection or devotion for someone or something **3.** to have a feeling of kindness or brotherhood toward others **4.** to have unselfish concern for the good of another **5.** to hold dear, cherish

#### Dear Friends,

Every year at Catholic Charities, we hold brainstorming sessions to come up with an annual report theme that best captures the spirit of our work. Believe me, it's no easy task as there are always lots of great ideas.

To narrow things down, we asked staff and volunteers to each give us just one word that popped into their heads when they thought of Catholic Charities. There were so many great responses that we ultimately decided a dictionary theme would best allow us to compile some of the ideas that demonstrate the breadth and scope of Catholic Charities.

My particular offering to this dictionary is "love," and it came to me as I reflected on a Sunday Gospel reading. The passage recounts one of Jesus' three appearances to the disciples following His resurrection. As they fish on a boat He calls to them from the shore and tells them to cast their nets to one side. They haul in a huge amount of fish and upon returning to shore to dine with the man, they slowly realize that it is their Lord, Jesus. The reading continues:

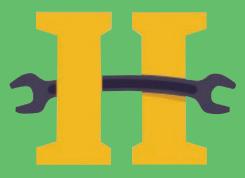
When they had finished breakfast, Jesus said to Simon Peter, "Simon, son of John, do you love me more than these?" He said to him, "Yes, Lord, you know that I love you." He said to him, "Feed my lambs." He then said to him a second time, "Simon, son of John, do you love me?" He said to him, "Yes, Lord, you know that I love you." He said to him, "Tend my sheep." He said to him the third time, "Simon, son of John, do you love me?" Peter was distressed that he had said to him a third time, "Do you love me?" and he said to him, "Lord, you know everything; you know that I love you." Jesus said to him, "Feed my sheep." (John 21:15-17)

Just weeks before Peter had denied Jesus three times the night He had been betrayed. Here now, Peter was given three new opportunities to redeem himself and to prove his love. But Jesus does not accept Peter's emphatic declarations. Instead, He counters each profession of love with a demand that Peter serve His people. While giving Peter – and by extension, us – a pastoral charge, Jesus made it abundantly clear that lip service was not enough. Love must be made manifest through service. Indeed, they should be considered one in the same.

At Catholic Charities, we like to think God's definition of "love" is a verb and we do it every day. It delivers our Meals-On-Wheels to the homebound. It prepares a home for the teen mom facing crisis pregnancy at Regina Residence. Love is our Immigration Department welcoming the refugee. Love is what sets the 13 dinner tables in our homes for the developmentally disabled. Look through the pages of this report and witness how your support helps us love those we are privileged to serve in your name.

I am always gratefully yours,

Daniel Cassell



**hope** (hop) n., v., 1. the feeling that what is wanted can be had or that events will turn out for the best 2. a person or thing in which expectations are centered 3. to look forward to with desire and reasonable confidence 4. to believe, to have trust



**II** started in a bad place. I never knew my dad and my mom was an addict who was out on the streets so much that my sister and I hardly saw her," explains Michael.

"Our home was basically a crack house and when she was home she'd physically and verbally abuse us." His grandmother and aunts tried desperately to care for the children in their own homes but found that Michael's explosive temper was too much for them.

When friends from church stepped in and adopted Michael and his sister, they soon found their relationship with him was turbulent as well. They tried everything from counseling to group homes but nothing helped. Michael's relationships and grades continued to suffer but he says he "didn't know how to change." That's when mental health professionals suggested a Catholic Charities' Teaching Family Home.

Teaching Family Homes provide community-based residential care for children and teens with emotional disturbances. The young people live with the family of a specially-trained "teaching family" that provide a structured and stable home environment. Working with a full-time social work staff, the family implements an individual treatment plan that teaches the kids how to cope and gives them the living skills to become successful, independent adults.



BOCES auto body repair program to pursue his dream of automotive work. Today he's made three straight honor rolls, has an internship at a local body shop and will be attending a technical institute in Texas this fall. His boss and mentor, Tony, has promised him a full-time job when he returns because, "you have to hang on to responsible young men like this when they come along."

> Michael acknowledges his family, his teachers and Tony for believing in him. But most of all he credits his Teaching Family. "They gave me the gift of hope when I had none."



**neigh•bor** ( $n\bar{a}$ 'bər) n., **1.** a person who lives or is located near or next to another **2.** one's fellow human being **3.** a person who shows kindliness or helpfulness **4.** a term of address, especially as a friendly greeting



In 2015, Catholic Charities of Rockville Centre provided nearly 1.5 million caring, face-to-face services to 55,917 neighbors.

Chemical Dependence Services	72 served
Commodity Supplemental Food Program10,2	<b>62</b> served
Disaster Response	<b>19</b> served
HIV/AIDS Services	<b>47</b> served
Housing*	28 served
Immigrant Services/Refugee Resettlement21,2	23 served
Mental Health Outpatient Services	<b>202</b> served
Mental Health Residential Services*1	<b>55</b> served
Nutrition Outreach Education Project <b>3,9</b>	<b>51</b> served
Parish Social Ministry**	93 served
Regina Maternity Services*	<b>82</b> served
Residential Services for People	
With Developmental Disabilities*1	<b>07</b> served
Senior Services	<b>69</b> served
Women, Infants & Children	<b>607</b> served

<sup>\*</sup> Many participants in these programs receive round-the-clock, residential care.

<sup>\*\*</sup> The Parish Social Ministry staff also supported parish programs that serve people in their local communities by holding trainings and conferences that were attended by 2,506 people.



patience (pā'shəns) *n.*, **1.** quiet, steady perseverance; courage; diligence especially in trying circumstances **2.** the bearing of provocation, annoyance, misfortune or pain without complaint, loss of temper, irritation, or the like **3.** an ability or willingness to suppress restlessness or annoyance when confronted with delay



For me, Catholic Charities was divine intervention here on earth. If it wasn't for them I wouldn't be standing here today," Taleja explains.

On October 29, 2012 Taleja's mobile home sustained severe damage from Superstorm Sandy. She was left with no running water, holes in the roof and mold throughout her home. That day launched a nearly four year odyssey marked by bureaucratic red tape, confusion and frustration. "I couldn't even get the government agencies involved to acknowledge my loss," she explains. "In their mind, my house was not a home."

In their urgency to establish guidelines for Superstorm Sandy assistance, the Federal Emergency Management Agency (FEMA) had inadvertently overlooked accommodations for the replacement of mobile homes. So while thousands of Taleja's Long Island neighbors began slowly rebuilding their lives, she was somehow left falling through the cracks. That is until the rainy day a FEMA field representative paid her a visit, expecting to find shelter from the weather. Instead he was shocked to find water pouring into her living room through multiple places in her roof. "He asked me why I was living like this and I told him the truth: that I had nowhere else to go." That's when he put her in touch with Catholic Charities.

The Disaster Case Management team at Catholic Charities took immediate action. They provided cleaning supplies, gift cards and toiletries while they began filing assistance applications with the New York Rising program as well as any nonprofits they thought could help. For months on end, as Taleja moved between various rentals, the team worked tirelessly with other recovery partners to provide rental payments and other assistance – all in a desperate attempt to keep her out of her uninhabitable home while they fought for its replacement. Unfortunately, even the smallest victories were met by constant setbacks as each time they successfully escalated her case it was knocked back down on technicalities. "But I didn't give up because Catholic Charities didn't give up," explains Taleja.

Today, after dozens upon dozens of meetings, hundreds of phone calls, and nearly four years of patient hard work, construction has finally begun on a replacement home. Taleja is grateful to Catholic Charities, saying, "They stay with you until the end – with endless persistence, determination, and patience. They never quit."



help (hělp) v., 1. to give assistance to; aid 2. to contribute strength or means to; further the progress of advancement of 3. to make better; give relief to 4. to save; rescue; succor 5. to ease; relieve



## How We Help

**Chemical Dependence Services:** *Talbot House Chemical Dependence Crisis Center/Outpatient Clinics* 

**Commodity Supplemental Food Program:** *Permanent and Mobile Food Distribution Sites/Nutrition Education* 

**Disaster Response:** Case Management/Disaster Action Response Team/Preparation & Relief Services

**HIV/AIDS Services:** Housing

**Housing:** Affordable Apartments for Seniors and People With Physical Disabilities

**Immigrant Services:** Legal Counseling/Citizenship & Voter Registration/Refugee Resettlement/Advocacy & Organizing

Resettlement/Advocacy & Organizing

**Mental Health Outpatient Services:** Community-based Clinics/Suicide Prevention Training

**Mental Health Residential Services:** Siena Residence for Adults with Psychiatric Disabilities/Teaching Family Homes for Children/Project Independence and Project Veterans Independence

**Nutrition Outreach Education Project:** Supplemental Nutrition Assistance Program (SNAP)

**Parish Social Ministry:** Parish Outreach/Support for Local Programs/ Central Information and Referral (CIR)

Regina Maternity Services: Regina Residence/Mary's Residence/Mentoring Program

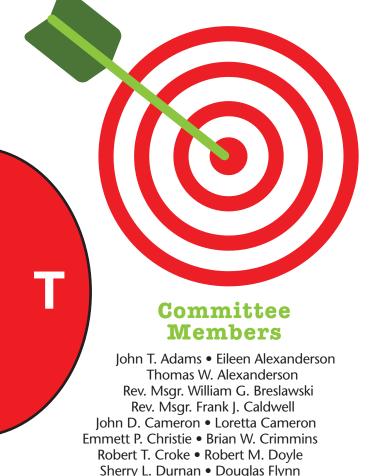
**Residential Services for People with Developmental Disabilities:** Case Management/Community Integration/Skills Development/Community Residences

**Senior Services:** Case Management/Meals-On-Wheels/Senior Community Service Centers/Visually Impaired Persons (VIP) Center

**Women, Infants and Children Program:** Food/Nutrition Education/Referrals to Health and Social Services



**teamwork** ( $t\bar{e}m'w\hat{u}rk'$ ) n., cooperative effort by the members of a group or team in the interests of a common cause or to achieve a common goal



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**stewardship** (stü-ərd-ship) n., 1. the careful and responsible management of something entrusted to one's care 2. the conducting, supervising or managing of something, especially resources or opportunities

## **Catholic Charities**

**Diocese of Rockville Centre** 

COMBINING STATEMENT OF ACTIVITIES  For the year ended December 31, 2015	;
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OPERATING REVENUE:	
Bequests, contributions and other gifts	\$ 1,805,411
Foundations, grants and other contracts	828,649
Catholic Ministries Appeal	1,250,000
Government contracts	13,108,587
Medicaid and Medicare	13,644,933
Fees, third-party and other reimbursements	4,659,827
Total Operating Revenue	\$35,297,407
OPERATING EXPENSES:	
Program Services:	¢ 2 1 7 7 5 1 0
Chemical Dependence Services	\$ 3,177,519
Disaster Response and Preparedness Food and Nutrition Services	1,489,687
	2,207,730
Health Systems Housing	324,982 569,410
Immigrant Services	1,138,434
Maternity Services	680,541
Mental Health Outpatient Services	3,433,442
Parish Social Ministry	590,383
Residential Services	14,100,229
Senior Services	4,742,162
Special Needs Housing	223,798
Visually Impaired Persons Center	33,553
Other Programs	410,798
Other Programs	110,770
Total Program Services	\$33,122,668
Supporting Services:	
Administration	\$ 3,337,222
Fundraising	383,660
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Total Supporting Services	\$ 3,720,882
Total Operating Expenses	\$36,843,550
Total Operating Expenses	\$50,045,550
DECREASE IN UNRESTRICTED NET ASSETS	
FROM OPERATIONS	\$(1,546,143)
NONOPERATING ACTIVITY:	
Investment income and realized gains, net	\$ 708,878
Unrealized depreciation in fair market value of investmen	
Increase in temporarily restricted net assets	343,138
Decrease in permanently restricted net assets	(85,393)
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DECREASE IN NET ASSETS	<u>\$(1,613,007)</u>
NET ASSETS, BEGINNING OF YEAR	27,159,237
NET ASSETS, END OF YEAR	\$25,546,230
A copy of the latest audited financial report is available upor	request by

e-mailing info@catholiccharities.cc or calling (516) 733-7000.



**Catholic Charities** is funded by the Catholic Ministries Appeal of the Diocese of Rockville Centre, federal agencies, the State of New York, Nassau and Suffolk counties, the United Way of Long Island, foundations, thirdparty reimbursements, client fees, contributions, grants and bequests. Catholic Charities is a 501(c)(3) non-profit organization. Contributions to Catholic Charities are tax-deductible to the extent allowed by law.

**Catholic Charities** gratefully acknowledges the legacies and support of those who assist in the continuation of our ministry. For information about planned giving or other forms of donations to Catholic Charities, please contact the . Development and Communications Department at (516) 733-7042.







**enthusiasm** (ĕn-thü'zē-az'əm) *n*., **1.** great or intense feeling for a subject or cause **2.** ardent eagerness, zeal or intense involvement for a pursuit **3.** something inspiring passion or fervor



Catholic Charities is grateful to have so many open hearts and willing hands to share in the work of caring for our least fortunate Long Island neighbors. We thank the 1,349 volunteers who gave 30,850 hours of service to our ministries in 2015. They include people of varied ages and backgrounds who help in a variety of ways: everything from delivering meals to the homebound and visiting the sick to planting gardens for seniors and hosting parties for the developmentally disabled. Time and again, their dedication goes far beyond the completion of activities or projects. Rather, our volunteers bring an openness and joy to otherwise vulnerable people and develop friendships that do more for a person's well-being than any physical service. These everyday people have an extraordinary impact because their efforts are motivated by love of God and love for their neighbors. They are true ambassadors of our Church, personally sharing God's love and reminding those suffering that they are not alone. That's not merely kindness or a humanitarian approach to life – it is a true act of faith.

Perhaps you know someone who might cherish a volunteer opportunity like this. Maybe it's someone who wants to escape the daily grind and yearns for more meaning in their life. Maybe it's a senior who wants to live out their faith in a deeper way. Maybe it's a group of young people who fervently want to make a difference in their communities. Maybe it's you.

Catholic Charities welcomes volunteers to our many ministries. Our programs depend on your energy, compassion, and commitment. We invite individuals, school groups, youth ministries, corporate volunteers and retirees to join us in providing:







# "Care With Dignity...Life With Hope."



**mission statement** (mǐsh'ən - stāt'mənt) n., 1. a written declaration of an organization's core purpose and focus that remains unchanged over time







As a ministry of the Roman Catholic Church, Catholic Charities assists in serving the basic needs of the poor, troubled, weak, and oppressed and is committed to addressing the causes of injustice. We aim to organize and empower people to secure the participation of all in the life of the community.





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